

Below you can find the table with prices for and functions belonging to each of the license. Below the table you can find brief explanations and examples of several functions to better understand which license suits your needs the best. If you still have questions which license is the best fit for you - contact us!

	BASIC	STANDARD	FULL
Setup fee	€5000	€10.000	€10.000
Monthly fee	€0	€0	€250
Additional fee per garment	✓	✓	✓
Custom integrations, reporting & exports	✗	€100 per month per integration	€50 per month per integration
Connection of external systems through API	✗	✓	✓
Helpdesk	back-end + technical (charged per hour)	back-end + technical + API (both charged per hour)	back-end + API (charged per hour) + technical (charged per hour -30%)
Factory integration	✗	✓	✓
Fabric stock & order tracking	✗	✓	✓

### What is included in the setup fee?

With the **Basic** license you get connected with retailers and get your collection setup. With the **Standard** and **Full** licenses, you get the factory integration, collection and integration setup, back-end training, external system connection.

### What are custom integrations, reporting and exports?

A **custom integration** is used to integrate systems as web shops, CRM systems, ERP systems with iSupply. In many cases the use of the **API** is enough. **Custom reporting** and **exports** are specific report and export requests that are custom built. Most of the time the standard reports and exports provided in iSupply are more than adequate to suit your needs.

### What is the connection of external systems through the API?

Other external systems can be connected to iSupply and data can be sent and retrieved through the **API**. For instance, you could have your web shop or CRM system connected.

### What are the differences between the types of helpdesk?

The **Back-end** helpdesk support covers collection management and factory integration (no additional fee). The **Technical** helpdesk covers support for changes or issues in iSupply or in custom integrations and reporting. (charged per hour). The **API** helpdesk covers support any issues with the connection of other systems to iSupply (charged per hour).

### CONTACT US

+31 (0) 24 711 4100  
support@i-supply.org